One-to-One Chromebook Acceptable Use Policy

STUDENT: I understand and will abide by the St. Henry Local Schools Laptop and Internet Acceptable Use Policy. I further understand that any violation of the regulations outlined is unethical and may constitute a criminal offense. Should I commit any violation, my access privileges may be revoked, school disciplinary action may be taken, and/or appropriate legal action.

PARENT/GUARDIAN: As the parent or guardian of this student, I have read the Internet Use Agreement. I understand that this access is designed for educational purposes. I recognize it is impossible for St. Henry School District to restrict access to all controversial materials, and I will not hold them responsible for materials acquired on the network. Further, I accept full responsibility for supervision if and when my child's use is not in a school setting. I hereby give permission to issue a Chromebook for my child and certify that the information contained on this form is correct.

BOTH STUDENT & PARENT/GUARDIAN: In cases of theft, vandalism, and other criminal acts, a police report, or in the case of fire, a fire report SHOULD be filed by the student or parent for the protection coverage to take place. A copy of the police/fire report should be provided to the principal's office. Any additional charge is the responsibility of the student/parent and should be paid before the Chromebook can be replaced.

FEE: St. Henry Schools will not be charging a fee for students in the Chromebook program at the middle school level.

DAMAGE/REPAIRS: Non-negligent repairs are limited to 2 major repairs a year (repair types in Procedure documentation). If the Chromebook damage is beyond repair and needs to be replaced we will evaluate replacement options on a case by case basis. Student may be responsible for full replacement costs.

NEGLIGENT/INTENTIONAL DAMAGE: Students/Parents are responsible for up to cost of replacement of device for any negligent or intentional damages.

Student Pledge for Chromebook Use:

- 1. I will take good care of my Chromebook and know that I will be issued the same Chromebook each year.
- 2. I will never leave the Chromebook unattended.
- 3. I will never loan out my Chromebook to other individuals.
- 4. I will know where my Chromebook is at all times.
- 5. I will charge my Chromebook's battery daily if the Chromebook is allowed to go home.
- 6. I will keep food and beverages away from my Chromebook since they may cause damage to the computer.
- 7. I will not disassemble any part of my Chromebook or attempt any repairs.
- 8. I will use my Chromebook in ways that are appropriate and educational.
- 9. I will not place decorations (such as stickers, markers, etc.) on the district Chromebook.
- 10. I understand that my Chromebook is subject to inspection at any time without notice.
- 11. I will follow the policies outlined in the Chromebook Acceptable Uses Procedures and Policy.
- 12. I will file a police report in case of theft, vandalism, and other acts covered by insurance.
- 13. I will be responsible for all damage or loss caused by neglect or abuse.
- 14. I agree to pay for my Chromebook, power cords, and battery in the event any of these items are lost or stolen.
- 15. I agree to return the Chromebook and power cords at the end of each school year in good working condition.
- 16. I will not attempt to install authorized software or alter the state of the device at any time.

Chromebook FAQ'S

What if I already have another model or brand of Chromebook?

You will be required to use the school district issued Chromebook for school purposes. This is necessary to ensure that you have a computer that gives you network capability and the ability to run the software that you will need in your courses. For these reasons, other devices will not be used on the St. Henry School District network at school.

Can I have my laptop computer in the summer?

No. All Chromebook will be collected at the end of the school year for general maintenance, cleaning, and software installation purposes. Students will receive their Chromebook again at the beginning of the school year to ensure that everyone receives complete information about the computer and a copy of St. Henry School District's policy.

Does St. Henry Schools provide maintenance on my laptop?

Yes. The technology coordinator will coordinate maintenance for students. However, maintenance records will be kept and repeated requests will be reviewed to avoid owner abuse/misuse of a Chromebook.

What will I do without a computer if my Chromebook unit is being repaired or while I am replacing it if it is lost or stolen?

St. Henry Schools will stock a limited number of Chromebook that can be loaned out. If you are in possession of a loaner, treat it as if it were your own computer. You will be responsible for any damage to the loaner unit or for its loss.

If I purchase software in addition to the available software provided through St. Henry Schools, will the technology coordinator load it for me?

It depends on the software. The request will have to be reviewed by the administration and technology coordinator.

Do I need a printer?

No. You need not own one since printers are located in computer labs, the media center, and other locations throughout the school.

How do I connect to the Internet at home?

You may connect to the Internet using an optional wired ethernet adapter (must be purchased separately) or wireless (wi-fi) connection. If you maintain a wireless home network, you should set the Chromebook to connect to your wireless connection.

Please be aware there are many different types of service providers and networking hardware used at home, and that these differences may not allow easy hookups to the Internet in some cases. The St. Henry Schools technology staff will try to help you, but cannot guarantee a successful connection for every household.

What if I want to run another operating system on my laptop?

Only the operating system chosen by the St. Henry Local School District will be authorized to run on a student issued Chromebook.

What has the school done to help prevent students from going to inappropriate sites?

St. Henry Schools has software which is designed to help monitor Internet usage and all websites that are accessed at school only. This software blocks inappropriate sites and also logs a history of every site that each user accesses. If a site gets by the filter, St. Henry Schools can immediately add it to the filter to be blocked. Parents are responsible for monitoring students away from school.

Are student Chromebook subject to school "snooping"; what if they bring their Chromebook in for repairs and "objectionable data" is found?

Inappropriate material on Chromebook should be reported to the classroom teacher, principal, or technology coordinator immediately upon identification. Students, who have "objectionable data" on their Chromebook, but have failed or chosen not to report it, will be referred to the principal's office for disciplinary actions.

If the accessories to my laptop are lost, broken or stolen, how much will it cost to replace them?

In the event that Chromebook accessories are stolen, you should report the lost items to the technology coordinator or principals' office. Replacement power chargers cost \$25.

One-to-One Chromebook Policy & Procedures

The procedures, policies, and information within this document apply to all laptops used at St. Henry Schools, as well as any other device considered by the principal to come under this policy. Teachers may set additional requirements for use within their classrooms. The term "laptop" is used interchangeably to describe a Chromebook, tablet, or other portable computing device.

RECEIVING YOUR Chromebook

Chromebooks will be distributed during the beginning of the school year. Students along with their parents will sign and return the Chromebook Acceptable Usage plan before the Chromebook is issued. This Agreement will last all four years. Chromebooks will be collected at the end of each school year for maintenance, cleaning, and software installations. Students will be returned their original laptop each year.

TAKING CARE OF YOUR LAPTOP

Students are responsible for the general care of the Chromebook they have been issued by the school. Chromebooks that are broken or fail to work properly should be taken to the technology coordinator's office.

General Precautions

- Food and beverages can damage your Chromebook. Students will be responsible for damages caused by food and beverage spills.
- Cords, cables, and removable devices should be inserted carefully into the Chromebook.
- Students should never carry their Chromebooks while the screen is open, unless directed to do so.
- Chromebooks should remain free of any writing, drawing, stickers, or labels that are not the property of St. Henry Schools.
- Chromebooks should never be left in a vehicle or any unsupervised area.
- Students are responsible for keeping their Chromebook's battery charged for school each day.

Screen Care

The Chromebook screen can be damaged if subjected to rough treatment and are sensitive to excessive pressure.

- Do not carry in book bag.
- Do not stack books or other heavy objects on top of the Chromebook
- Do not lean on the top of the Chromebook when it is closed.
- Do not poke the screen.
- Do not place anything on the keyboard before closing the lid (e.g. pens, pencils, or disks).
- Clean the screen with a soft, dry cloth or anti-static cloth. Do not use commercial glass cleaners.
- Do not carry device by the screen.

USING YOUR Chromebook AT SCHOOL

Chromebooks are intended for use at school each day. Students are responsible for bringing their Chromebooks to all classes, unless advised otherwise by staff.

Chromebooks Left at Home

"Chromebook left at home" is not an acceptable excuse for not submitting work. Repeat violations of this policy may result in disciplinary action.

Chromebook Undergoing Repair

Loaner Chromebooks may be issued to students when they leave their Chromebook for repair with the technology coordinator. Students are responsible for the care of the loaner while in their possession and are subject to the same policy and procedure agreement signed for the original unit.

Charging Your Chromebook's Battery

Chromebooks that are allowed to go home should be brought to school each day in a fully charged condition. Students can charge their Chromebooks each evening. In cases where use of the laptop has caused batteries to become discharged, students may be able to connect their computers to a power outlet in class (limited in number).

MANAGING YOUR FILES & SAVING YOUR WORK

It is the student's responsibility to ensure that work is not lost due to mechanical failure or accidental deletion. Computer malfunctions are not an acceptable excuse for not submitting work. Avoid storing personal music, pictures, and videos as the school will not be held responsible for their loss.

SOFTWARE ON LAPTOPS

The software originally installed by St. Henry Schools should remain on the Chromebook in usable condition and be easily accessible at all times. If technological difficulties occur or illegal software is discovered, the hard drive will then be reformatted. The school does not accept responsibility for the loss of any data or software deleted due to a re-format or re-image.

ACCEPTABLE USE GUIDELINES

General Guidelines

- Students are responsible for their ethical and educational use of the technology resources.
- Access to the St. Henry School District technology resources is a privilege and not a right. Each student and parent will be required to follow the district's policies.
- Transmission of any material that is in violation of any federal or state law is prohibited. This includes: confidential information, copyrighted material, threatening or obscene material, and computer viruses.
- Any attempt to alter data, computer configuration, or the files of another user, without the consent of the individual, school administration, will be considered an act of vandalism and subject to disciplinary action in accordance with the St. Henry Schools Code of Conduct.

• Teachers have a right to manage and/or restrict student use of the Chromebook, software, and internet.

Privacy and Safety

- Do not go into chat rooms or send chain letters without permission.
- Do not open, use, or change computer files that do not belong to you.
- Do not reveal your full name, phone number, address, social security number, or passwords to others.
- Remember that storage is not guaranteed to be private or confidential.
- If you inadvertently access a website that contains obscene, pornographic or otherwise offensive material, notify a teacher or principal immediately so the site can be blocked from further access.

Legal Propriety

- Comply with trademark and copyright laws and all license agreements. Ignorance of the law is not immunity. If you are unsure, ask a teacher or parent.
- Plagiarism is a violation of the St. Henry Schools Academic Policies and Procedures. Give credit to all sources used, whether quoted or summarized. This includes all forms of media on the Internet.
- Use or possession of hacking software is strictly prohibited and violators will face disciplinary action.

Email

- Google Apps for Education is the only email approved for school use.
- Always use appropriate language.
- Do not transmit language/material that is profane, obscene, abusive, or offensive to others.
- Do not send mass emails, chain letters, or spam.
- Students should maintain high integrity with regard to email content.
- No email use during class without permission.
- St. Henry Schools email is subject to inspection by the school.

The student in whose name a system account and/or computer hardware is issued will be responsible at all times for its appropriate use.

Prohibited technology resources activities include, but are not limited to, the following:

- Sending, accessing, uploading, downloading, or distributing offensive, profane, threatening, pornographic, obscene, or sexually explicit materials.
- Using email, games, and other technology resources during inappropriate time without permission.
- Downloading or transmitting multi-player game, music, or video files using the school network.
- Vandalizing, damaging, or disabling technology property of the school.
- Accessing another individual's materials, information, or files without permission.
- Using the network or internet for commercial, political campaign, or financial gain purposes.
- Releasing files, home address, personal phone numbers, passwords, or other accessing information.
- Promoting or soliciting for illegal activities.
- Attempting to repair, remove, or install hardware components reserved for authorized technicians.
- Violating copyright or other protected material laws.
- Subscribing to mailing lists, mass email messages, games, or other services that generate several messages than can slow the system and waste other users' time and access.

- Intentionally wasting school resources.
- Bypassing or attempting to circumvent security protocols (firewalls, proxy servers, etc.).
- Sending, accessing, uploading, downloading or distributing pornographic or sexually explicit materials.
- Installing, enabling, launching, or creating programs that interfere with the performance of the network, internet, or hardware technology resources.
- Creating, uploading, or transmitting computer viruses.
- Attempting to defeat computer or network security.
- Using tools or techniques to circumvent or bypass current security configurations (hacking).

Consequences May Include:

- Suspension of Chromebook privileges.
- Suspension with possible long term suspension or recommended expulsion from school.
- Possible referral to law enforcement authorities.

Electronic mail, network usage, and all stored files shall not be considered confidential and may be monitored at any time by designated district staff to ensure appropriate use. The district cooperates fully with local, state or federal officials in any investigation concerning or relating to violations of computer crime laws. Contents of email and network communications are governed by the Ohio Open Records Act; proper authorities will be given access to their content.

PROTECTING YOUR CHROMEBOOK

Awareness is the best protection for any electronic device. Keeping an eye on your device or knowing where it is at all times is the best practice to avoid issues. To protect against mechanical issues, use the Chromebook in a practical setting and avoid moving it around while it's running. It is acceptable and encouraged to purchase a protective cover or shell.

Chromebook Identification

Student Chromebooks will be labeled in the manner specified by the school. Students will not remove St. Henry Schools' property stickers, product key, or serial number sticker. If stickers have or appeared to be falling off, student should take laptop and sticker to the technology coordinator immediately.

Chromebooks Left in Unsupervised Areas

Under no circumstances should Chromebooks be left in unsupervised areas. Any computer left unsupervised is in danger of being stolen. Unsupervised Chromebooks will be confiscated by staff and taken to the principal's office. Disciplinary action may be taken for leaving your Chromebook in an unsupervised location.

Intentional or Negligent Damage (NOT covered under the District Laptop Service Agreement)

Students are expected to keep the Chromebook in good condition. Failure to do so will result in fines depending upon Chromebook condition. The following are the exclusions (considered negligence) that are not covered by the District Laptop Service Agreement. Students will be responsible for the full cost of repair or replacement:

- 1. Liquid/beverage spills on the laptop, i.e. eating or drinking near a Chromebook is not accidental and will not be covered by non-negligent repairs.
- 2. Excessive scratches/wear to the Chromebook.
- 3. Damage caused by repairs made by an unauthorized source. District Chromebooks should only be brought for repair to St. Henry Schools Technology Department.
- 4. Deliberate damage, neglect or abuse caused by you or others you allow to use your Chromebook. This includes intentionally marking, defacing and/or abusing the Chromebook. Also damage caused by tampering with hardware components to alter district configurations.
- 5. Leaving the laptop unattended or failing to secure it per school recommendations
- 6. Dropping the Chromebook
- 7. Compressing the Chromebook due to carrying in backpack or stacking books or other heavy objects on top of the Chromebook
- 8. Leaving the Chromebook in an unlocked car, locker, or on the bus.
- 9. Mysterious disappearance of the Chromebook meaning the Chromebook user has no knowledge as to the place, time, or manner of the loss.

School District Protection

In cases of theft, vandalism and other criminal acts, a police report, or in the case of fire, a fire report SHOULD be filed by the student or parent for the protection coverage to take place. A copy of the police/fire report should be provided to the principal's office.

The district will work with the Mercer County Sheriff's Department to alert pawnshops and police departments in the area to be aware of this district-owned equipment.

School District Fees

St. Henry Local Schools will not be charging an annual technology fee for middle school students.

If the Chromebook damage is beyond repair and needs to be replaced we will evaluate replacement options on a case by case basis. Student may be responsible for full replacement costs.

CHROMEBOOK TECHNICAL SUPPORT

The technology coordinator coordinates the repair work for Chromebooks.

Services provided include the following:

Repair service provided:

Distribution of loaner Chromebooks; Password identification; User account support; Operating system support; Software configuration support; Re-imaging hard drives; Updates and software installations; Coordination of warranty repair Screen replacement - major repair Hard drive replacement - major repair Motherboard replacement - major repair Keyboard replacement - major repair Shell repair or replacement - depends on severity Re-imaging/software fix - minor repair

Procedure to open a service request with the St. Henry Schools Technology Department

- 1. All service requests must be made to the St. Henry Schools Technology Department through appropriate paperwork being filed thru the Media Center.
- 2. If a student experiences an issue with their Chromebook while in class, they will notify the teacher of the issue.
- 3. If a student has an issue with his/her Chromebook while at home, the student must fill out the necessary form and submit it the following school day.
- 4. If the St. Henry Schools Technology Department does not have an immediate resolution, and the unit is inoperable, the student will be issued a loaner Chromebook upon availability to use during the school day until the problem with their Chromebook has been resolved.
- 5. Loaner Chromebooks may be taken home at night if student has paid the assessment fee.
- 6. Students will be notified when their issue has been resolved.

Service and repairs will be documented and reviewed to ensure the proper use and/or maintenance of the Chromebooks. Excessive requests for service/repair are subject to review by the school administration.

Children's Internet Protection Act (CIPA)

The Children's Internet Protection Act was put in place to help control and limit access to unacceptable, vulgar, illegal, and offensive content in public places like schools and libraries.

Filtering

St. Henry School District runs filters on all internet connections to help prevent access to pornographic, obscene, and any other content that may be harmful to minors. St. Henry School District staff will be present to supervise students. The filtering content is updated on a constant basis so that harmful content is being blocked.

Access by minors to harmful content

Since filters are not perfect, staff is instructed to supervise the computers the students are using to assure no harmful content is accessed. In the case harmful content is accidentally accessed, students are to immediately report the incident to the staff member that is in the presence of the computer, and the staff member is to report the harmful content to the network administrator or technology coordinator so that the content can be manually blocked. If a minor purposefully tries accessing or gets access to harmful content, that minor's privileges can be taken away for computer and internet access. Other consequences will be determined by the administrator for the violation. The harmful content will then be manually blocked if the filter missed it.

Unauthorized access

Using tools and/or techniques to circumvent or bypass current security configurations ("hacking") will be considered a violation of this policy and will be subject to disciplinary procedures as outlined. Hacking tools are explicitly prohibited. Any unlawful activities are strictly prohibited and the offender will be prosecuted in accordance with state law.

Unauthorized disclosure

Unauthorized disclosure, use, and dissemination of personal identification information regarding minors are strictly prohibited. Staff should take all precautions necessary to insure students' identification safety.

Enforcement

Violations of the policy will be handled consistent with St. Henry School District disciplinary procedures applicable to the relevant person or persons. St. Henry School District administrators may suspend, block or restrict access to network resources. Student violations may be subject to warnings, suspend, block, or restrict access to network resources, detention, and suspension of school activities and/or suspended from school.

Violations of state and federal laws will result in legal prosecution. Examples of these laws include but are not limited to: Cyber Laws, Federal Communities Laws, Federal Wire Tap Laws, Homeland Security Act, National Information Infrastructure Protection Act of 1996, Computer Fraud and Abuse Act, Electronic Communications Privacy Act, Children's Online Privacy Protection Act, and Digital Millennium Copyright Act.